



DAK CONSULTING STUDIOS
Niche. Nourish. Network.

Operations Assessment & Implementation Roadmap

When growth outpaces your systems, give leadership a clear plan to move forward.

WHO THIS IS FOR

Behavioral-health organizations, medical groups, and multi-location healthcare teams experiencing growth, leadership transitions, inconsistent workflows, or too many decisions funneling through one leader.

THE ENGAGEMENT

A focused assessment of **one department, program, or operational workflow**. Together, we select the priority area—such as staff onboarding, intake coordination, role clarity, or cross-location workflow consistency—and document the scope before work begins.

WHAT IS INCLUDED

Discover: One 60-minute leadership kickoff, up to four 45-minute stakeholder interviews, and review of up to 10 relevant documents or workflow samples supplied by your team.

Assess: A current-state workflow map and concise findings report identifying bottlenecks, unclear ownership, and operational gaps, prioritized by impact and urgency.

Plan: A 90-day implementation roadmap with recommended actions, proposed owners, sequencing, and up to three practical measures to track progress.

Align: One 60-minute leadership readout and one consolidated revision to the final roadmap within five business days of delivery.

TIMELINE & INVESTMENT

Three weeks | \$4,500 fixed fee | Remote delivery

Week 1: discovery and document review. Week 2: assessment and prioritization. Week 3: roadmap and leadership readout. Timeline begins at kickoff once requested materials and interview availability are confirmed.

Payment: \$2,250 to reserve the engagement; \$2,250 upon delivery of the final report and roadmap.

THE OUTCOME

Leadership receives a clear view of what is slowing the selected operation, what to address first, and who should own each next step—so the team can move from recurring problems to coordinated action.

SCOPE & NEXT STEP

Implementation, additional departments or locations, ongoing management, and formal regulatory or accreditation reviews are separately scoped and priced. This engagement provides operational recommendations; results depend on implementation.

Book a 20-minute fit conversation. We will identify your priority challenge, confirm fit, and finalize a written scope before kickoff. Visit dakconsultingstudios.com to connect.

Led by Domminique Kinnie, LCPC, NCC • Experience in healthcare operations leadership, program management, and compliance auditing.
